



NAVIGATOR

comprehensive low-code platform
for document workflow and process automation

CASE STUDY

Delivery and Implementation of the Electronic Document Management and Workflow System at GROHE Sp. z o.o.

www.archman.eu

ABOUT THE PROJECT

GROHE is the world's leading manufacturer in sanitary fittings, known for bringing innovative products to market. The company's values revolve around technology, quality, design and sustainability, all with the motto "Pure Freude an Wasser," or "Pure Joy of Water."

Over the past decade, GROHE has achieved remarkable success, winning more than 240 awards for design and innovation and ranking among the "most sustainable large companies in Germany." GROHE products are featured in many prestigious architectural projects around the world, demonstrating the brand's recognition among architects, interior designers and developers.

As part of LIXIL Group Corporation, a company listed on the Tokyo Stock Exchange, GROHE is part of a global leader in the sanitary products industry. LIXIL Group manages well-known brands such as GROHE, American Standard and INAX. In addition, LIXIL Group is Japan's leading manufacturer of building materials, home furnishings and a supplier of products and services.



ENTERPRISE
GROHE Sp. z o.o.



EMPLOYMENT
5800+ employees



INDUSTRY
Sanitary



CLIENTS
Worldwide

SANITARY FIXTURE MANUFACTURER SEEKS DOCUMENT MANAGEMENT SOLUTION

Prior to the implementation of NAVIGATOR in May 2020, GROHE's workflow followed a traditional process without the use of an electronic documentation workflow.

The onset of the pandemic further exacerbated the documentation processing challenges. Faced with these difficulties, GROHE made a strategic decision to implement a modern system that would streamline the circulation and collection of documents more efficiently, regardless of location or external conditions. The goal was to introduce a solution that would digitize documentation processes, eliminate paper forms and increase efficiency throughout the organization.

After a thorough analysis of available tools, GROHE decided to implement NAVIGATOR software.

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NAVIGATOR has made it possible to organize the documentation workflow and bring processes together in one place that employees can access. Documents can be checked historically and approval paths can be retraced at any time. Gathering a lot of information in one place, linking them together is a great help in managing complex processes – Rafal Lagonski, Business Controller

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GROHE'S FUNCTIONAL REQUIREMENTS AND EXPECTATIONS FROM THE SOLUTION PROVIDER

The tool sought by GROHE had to facilitate the collection, categorization and description of documents to meet the needs of related departments, as well as allow responsible individuals to review and approve them. Most importantly, the solution had to reflect existing processes, ensuring that the organization could align the system with established workflows, rather than the other way around.

For GROHE, an important aspect was also to implement related units within a single instance of the application. This would allow several markets to be handled simultaneously, with a number of benefits, such as uniform collection of documents from different markets and allowing regional leaders to access and control documents in more than one market.

In addition, GROHE stressed the need for flexible development of the system, allowing it to add more modules and enhancements as the number of markets and countries served by the company grows.

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NAVIGATOR successfully met these requirements, and the Archman team demonstrated quick response whenever support or changes were needed. The joint efforts ensured that GROHE's expectations were met and the tool integrated seamlessly into the organization's operations – Rafal Lagonski, Business Controller

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DELIVERY AND IMPLEMENTATION OF THE NAVIGATOR SOFTWARE AS PART OF THE ELECTRONIC DOCUMENT MANAGEMENT AND WORKFLOW SYSTEM

After carefully selecting a supplier, GROHE embarked on a project to implement NAVIGATOR software as an integral part of its electronic workflow and workflow system. As part of the process, the company worked with the supplier to tailor the solution to its specific needs and requirements.

The implementation of the NAVIGATOR software brought many benefits to GROHE, which contributed to more efficient document management. With the solution, the company was able to consolidate its documentation processes and gain a complete view of its documentation without having to use multiple separate systems.

Dominant modules



Offers



Orders



Invoices



Employee settlements



Absences



Contracts

DELIVERY AND IMPLEMENTATION OF THE NAVIGATOR SOFTWARE AS PART OF THE ELECTRONIC DOCUMENT MANAGEMENT AND WORKFLOW SYSTEM

Each country is served by its own implementation team, which works together with the company to develop further modules and enhancements to meet the specific requirements and needs of the country.

The complete implementation of the NAVIGATOR software as an integral part of the document workflow and archiving system has helped to automate and digitize documentation processes at GROHE. The company has achieved greater efficiency in document management, as well as reduced document processing times.

In addition, the NAVIGATOR system has enabled the generation of data-driven reports and analyses, contributing to GROHE's continued growth and success in the global market.



Importing data from Excel



OCR+AI



PDF/Word document generation

SUMMARY

The implementation of NAVIGATOR has brought a number of benefits to GROHE, the most important of which is the acceleration of approval processes, especially for accounting documentation, which has contributed to better control over cash flow.

NAVIGATOR has made it possible to easily and quickly expand the system into new areas by adapting existing modules. The key to this success is universal access to documentation and workflow procedures, regardless of the location of employees. NAVIGATOR system ensures consistency and efficiency in document management, enabling efficient work at different levels of the organization.

In recommending NAVIGATOR, Grohe emphasizes the individual approach to implementation, the flexibility of the system and the ease of training users, which translates into the ability to quickly and smoothly manage business processes in the company. Cooperation with Archman was recognized for providing a valuable solution that brought real benefits and satisfaction to the customer.

Pure Freude an Wasser

